

THE BEAUTY CENTRE

Salon Guidlines - Covid-19

1. OUR SALON:

- We have undertaken a thorough review of the salon and the services we offer.
- The salon has been thoroughly cleaned and disinfected.
- We have rearranged our reception and nail areas to comply with social distancing.
- All surfaces will be wiped down with appropriate disinfectant between each client. All contact areas will be disinfected and recorded at regular intervals.
- All equipment will be cleaned and disinfected before and after each treatment. This includes sterilisation of stainless steel instruments, bowls and foot spas. We are using disposable towels where possible but any reusable towels will be washed at 60 degrees.
- One-use disposable items will be used where necessary.
- We will provide adequate ventilation of the salon with doors and windows open.
- We are only open to pre-booked appointments and retail sales. No walk-ins.

2. OUR TEAM:

- All team members have completed the Barbicide Covid-19 training.
- We have conducted training to ensure all team members care for our customers in a safe, hygienic and professional manner.
- We have provided social distancing for our staff in our communal staff area.

3. OUR TREATMENTS:

- We have carried out risk assessments on all our treatments. Our price list has been reviewed to reflect the amount of level of protection provided. We have removed any treatments that do not fulfil the safety criteria given by the beauty industry.
- Our therapists will wear gloves, masks, face shield and protective apron for each client. Therapists will wash their hands before and after each treatment.
- PPE will be changed after every client.
- We have installed sneeze screens at each nail table.
- Your therapist will remain in your room/nail table and ask you to go to reception to settle your bill etc. This will enable them to change disposables and thoroughly disinfect before their next client.

4. GUEST ARRIVAL AND RECEPTION:

- Upon arrival to the salon you will be asked to wait whilst a member of staff allows you to enter. We have marked up social distance lines outside of the salon.
- With your consent we will use a non contact thermal thermometer to unsure that you are showing no signs of a temperature.
- Upon entering the salon we ask that you use the hand gel provided. You will be given a disposable mask and gloves to wear (non latex available).
- Unfortunately we are no longer able to greet you with a hug or a handshake.
- As we have removed our seating area we ask that you arrive for your appointment at the correct time so that your therapist can take you straight to your treatment room. Lateness will possibly result in rearranging your appointment.
- After your treatment you will be asked to go to reception to pay your bill/make new appointment etc. A bin is provided for the safe removal of your mask and gloves. After this you will leave the salon via an 'EXIT' door.
- We ask that you make card/contactless payments where possible.
- We have installed a sneeze screen at reception.
- We currently cannot allow the use of testers for our products but will supply you with a new, sealed sample if available.
- OR ANYONE IN YOUR HOUSEHOLD IS DISPLAYING SYMPTOMS KNOWN TO BE CONSISTANT WITH COVID-19

If you have any individual concerns please do not hesitate to ask.

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